

REFUND REQUEST FORM/ IFISHI YO GUSABA GUSUBIZWA AMAFARANGA

1. Customer Information/ Amakuru y'Umukiriya

- Full Name/Amazina: _____
- POC Number/Numero Y'ifatabuguzi: _____
- Address/Aderesi: _____
- Contact Number/Telefoni: _____
- Email Address/Emayili: _____
- ID/PASSPORT No/Numero y'indangamuntu

2. Reason for Refund Request/ Impamvu yo Gusaba Gusubizwa Amafaranga

(Please provide a detailed explanation for your request.)/ (Sobanura mu buryo burambuye impamvu yo gusaba gusubizwa amafaranga.)

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3. Refund Method/Uburyo bwogusubizwamo amafaranga

- Bank /Kuri banki
- Telephone Number/Numero ya Telefoni

If Bank Transfer/Niba ushaka gusubizwa hakoreshejwe banki

- Bank Name/Amazina: _____
- Account Holder/Amazina yanditse kuri Konti:
- Account Number/Numero ya Banki: _____

If Mobile Transfer/Niba ushaka gusubizwa hakoreshejwe Telefoni

- Telephone Number/Numero ya Telefoni: _____
- Beneficiary Name/Amazina: _____

4. Acknowledgment and Authorization/ Kwemeza no Gutanga Uburenganzira

- I further acknowledge and agree that any charges related to the transfer of requested amount, shall be deducted from the total amount paid, and only the net eligible amount shall be refunded to me.
- Ndemera ko amafaranga yose ajyanye no kohereza kuri konti cg kuri telefoni yanjye, azakurwa ku mafaranga nishyuye nkaba nemera ko Nzahabwa gusa amafaranga asigaye nyuma yo gukurwaho ayo mafaranga yose.

Signature of Customer/Umukono w'umufatabuguzi: _____

Date/Itariki: _____

For WASAC Utility Use Only/ Bigenewe Gukoreshwa n'Ikigo Gusa

- Refund Approved By/ Byemejwe na: _____
- Approved Refund Amount/ Amafaranga yemerewe gusubizwa: _____
- Date/ Itariki byakoreweho: _____
- Signature/Umukono: _____

N.B: In case the POC Number is not registered to the one requesting the refund the Company shall require a duly signed **procuration (power of attorney or written authorization letter)** from the registered owner of the POC Number copy of ID and Copy of ID of requester.

Icyangombwa cy'in Yongera Mu gihe numero ya POC cyangwa amakuru y'umukiriya wanditse muri sisitemu bidahura n'umuntu usaba gusubizwa amafaranga, ikigo kizasaba inyangiriko ya **procuration (uburenganzira bwanditse cyangwa ubuhagararizi bwemewe)** itanzwe kandi isinywe na nyiri konteri/ agashyiraho indangamuntu ye na nyiri usaba gusubizwa amafaranga.